Western Educational Longitudinal Study (WELS) Spring 2015 Follow-up Survey of Freshmen Who Entered Western in Fall of 2013

Descriptive Statistics

Report 2015-04

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Office of Survey Research Western
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Western Educational Longitudinal Study (WELS) Spring 2015 Follow-up Survey of Freshmen Who Entered Western in the Fall of 2013

EXECUTIVE SUMMARY

The Spring 2015 Follow-Up Survey of Freshmen Who Entered Western in 2013 (2nd Year Survey) is part of a longitudinal effort to survey students with a goal to improve educational programs and provide self -assessment data. Together with the Vice Provost for Undergraduate Education, the Office of Survey Research (OSR) designed this survey in an attempt to shed light on the efficacy and satisfaction with first year and GUR programs. This particular survey also received input from other campus offices which provides opportunities for these offices to address their specific needs.

The 2nd Year Survey consists of a mixture of open ended, multiple choice and numerical response questions. This survey targeted native freshmen (including running start students) who entered Western in the Fall of 2013. These students were completing their second full year on campus at the time of the survey (Spring, 2015). As part of OSR's efforts to paint a longitudinal portrait, these students were originally surveyed immediately prior to beginning their Western careers (Fall, 2013). A report of this initial survey may be found at: WELS 2013 Freshmen Baseline Survey Report. Ultimately, these students will also be surveyed just prior to graduation and again two years after graduation.

In order to solicit responses, OSR e-mailed students at their WWU e-mail address on April 22nd. OSR sent a single e-mail reminder to internal email addresses on April 25th, and then sent the initial invitation to external email addresses on April 29th and the reminder on May 2nd. On May 5th, OSR began to phone call non-responding students to encourage participation. Two additional reminders were sent to students' internal and external email addresses at an interval of approximately three days. Data collection continued through June 13th with non-respondents receiving a total of two phone calls. Of the 2,159 students in the second year cohort, OSR received responses from 1,346, a response rate of 62.3%.

In addition to the Vice Provost for Undergraduate Education, a number of other campus offices contributed to the 2nd Year Survey. Among these were the Academic Advising Center, the Division of Enrollment and Student Services, University Residences, Western Libraries and Learning Commons, the Office of Sustainable Transportation, and the GUR task force. Because of the large number of questions these offices submitted, OSR assigned a number of questions to be randomly skipped by students. In effect, this random skipping shortened the time it took for any individual to complete the survey while still providing for each question enough responses for statistical analysis. For each question, this report notes when and to what extent this randomization occurs.

As with any survey, readers should be concerned about sample selection bias; that is bias which occurs because survey respondents are not a random selection from a population of survey recipients. While sample selection bias for the 2nd Year Survey is mitigated through proper survey techniques and a high response rate, its presence should be considered when evaluating data. Section A of this document reports basic demographic and academic statistics for all students who responded to the survey and compares them to non-respondents. Overall, Section A demonstrates that respondents and non-respondents were similar in many respects including age, residency, cumulative WWU credits earned, and peak credits attempted during the quarter the survey was administered. Respondents were

more likely to be women (63.7% of respondents were women versus 50.4% of non-respondents), averaged higher admissions indices (56.7 v. 53.2), earned better WWU cumulative GPAs (3.0 v. 2.9), and were more likely to live in campus housing when the survey was administered (29.0% v. 21.8%).

In addition to Section A, this report contains eight sections each focusing on an aspect of student life at Western. While we leave it to the reader to decide what is informative or striking in this report, here we undertake to highlight findings which the wider campus may find interesting. Eighty-four percent of students claimed to be "satisfied" or "very satisfied" with their Western experience, a number similar to prior years. Sixty-four percent of students claimed that they were "very unlikely" to leave Western prior to graduation, whereas only 5% of respondents indicated a positive likelihood that they would leave Western before graduation.

When asked about General Education courses (Section C), one-half of students replied that GURs were about as difficult as expected with nearly equal numbers of students claiming they were easier or harder than expected. Sadly, only 9% of students strongly agreed that "taking GUR courses gives me useful skills" and 17% strongly agreed that "completing courses in a broad range of disciplines is something I would choose to do myself even if it were not required." Just less than one-half of respondents demonstrated a positive level of satisfaction with the size and structure of GUR courses and 69% of students were positively satisfied with the quality of instruction in their GUR courses.

In order to gauge the difficulty of registering for courses, students were asked how many classes which they wanted to take in the spring quarter were full. Forty-six percent of respondents were unable to take at least one class because it was full, a decrease of eleven percentage points over the prior year and eighteen percentage points lower than two years ago. Of students who had yet to declare a major, 59% were certain of what their major would be and a further 30% had "some idea" of what they would study. When asked what delayed their major declaration, students most frequently responded that they needed more courses in order to declare or they were not sure about which major to declare. Very few students cited inadequate academic advising as causing their delay. The most frequently listed intended majors of those who have yet to declare are Biology, Psychology, Computer Science, and Management.

Of all respondents, 60% worked for pay during the quarter; the average hours worked per week of all students was 9.4 hours, about half-an-hour higher than last year and up from 6.9 hours four years ago. Forty-eight percent of respondents claimed that they or someone else on their behalf has borrowed money to fund their education, a decrease of nine percentage points relative to last year. Of those who have borrowed, the average education debt to date was \$16,872, a slight decrease from the prior year. Of this amount, respondents averaged \$260 in education-related credit card debt and about \$5,390 in loans in other people's names. About one-half of students expect to borrow more to complete their Western education.

This year's 2nd Year Survey contains a section asking students about their perceptions and experiences with online courses (part of Section I of this report). Consistently, students describe the benefits of online courses as providing them with a flexible schedule. About one-in-five students had previously completed an online course prior to coming to Western and a similar percentage expect to enroll in an online class while at Western. When asked to compare traditional formats with online formats, the dominant perception is that traditional courses generate more learning, have hire quality and quantity of interaction with faculty and their peers. Online courses are thought to be better for

earning higher grades and, as previously mentioned, for setting a flexible schedule. Nine percent of students strongly agreed that Western should offer more online courses.

Three features of the 2nd Year Survey are worth mentioning. First, this is part of a longitudinal cohort which began with an OSR baseline survey prior to the beginning of the freshmen year. OSR is happy to package this data and share it with interested researchers. Secondly, each respondent in the 2nd Year Survey is tracked with a unique tracking number which OSR can match with university records. This ability profoundly opens the door for research in issues which impact students and the university. OSR will happily provide such data to researchers, departments, and offices upon request. Finally, as previously mentioned, 2nd Year Surveys were also given in 2010, 2011, 2012, 2013 and 2014 which provides the opportunity to track responses over time. Information from the prior surveys may be found on OSR's website.

Clarifying Notes

- 1. Unless otherwise noted, percentages given are of the number responding to a question divided by the number asked that question. This denominator may contain fewer students than the total number responding to the survey due to question branching, random selection of respondents for certain questions, and survey attrition.
- 2. In many cases percentages do not sum to one hundred because of rounding.
- 3. A blank space indicates no respondent chose that response option. A report of 0% indicates that the percent of responses rounded down to, but is not equal with, zero.
- 4. This report presents responses from all students completing any question regardless of whether the respondent completed the survey or not.

The Office of Survey Research

The Office of Survey Research provides high quality survey research and other applied social science research that supports the mission of Western Washington University. In particular, OSR surveys students, alumni, graduates, employers, and the campus community to provide valuable assessment data and analysis of reports which can be used for improvement of programs, instruction, faculty scholarship, and information services. OSR is responsible for developing and administering the Western Educational Longitudinal Study (WELS), Western's Alumni Surveys, and Western's exit surveys of graduating students.

A. Comparison of all Second-Year Students and Respondents

A.1. Second-Year Characteristics

| | Non- Respondents | Respondents | All Second-Year Students |
|--|------------------|-------------|-----------------------------|
| N | 813 | 1,346 | 2,159 |
| Male | 50.4% | 36.3% | 41.6% |
| Caucasian | 72.4% | 76.3% | 74.8% |
| Black | 3.9% | 2.5% | 3.1% |
| Hispanic | 6.0% | 6.5% | 6.3% |
| Asian/Pacific Islander | 13.9% | 11.8% | 12.6% |
| Native American | 2.8% | 2.2% | 2.4% |
| Other/Unknown Race | 0.6% | 0.2% | 0.4% |
| International | 0.2% | 0.4% | 0.4% |
| Mean Admission Index* | 53.2 | 56.7 | 55.4 |
| Mean WWU GPA** | 2.90 | 3.00 | 2.97 |
| Mean Age | 19.9 | 19.9 | 19.9 |
| Median Age | 20.0 | 20.0 | 20.0 |
| First Generation Student | 28.2% | 26.7% | 27.3% |
| Runningstart Student | 19.4% | 16.8% | 17.8% |
| WA Resident | 90.8% | 88.3% | 89.2% |
| Campus Housing Spring Quarter, 2015 | 21.8% | 29.0% | 26.3% |
| Mean Cumulative WWU Credits** | 67.2 | 69.7 | 68.7 |
| Mean Spring 2015 Peak Hours Registered | 14.0 | 14.3 | 14.2 |
| *As available | | | |

^{*}As available

^{**}Through Winter Quarter, 2015

B. Attending Western

B.1. If you could start your higher education experience over, would you choose to:

| N | 1338 |
|--|------|
| Attend Western | 82% |
| Attend a different university | 17% |
| Not pursue a bachelor's degree at any school | 1% |

B.1.a. Why would you choose to attend a different university? (Asked of respondents who answered "Attend a different university" in B.1.)

| N | 224 |
|--|-----|
| I could graduate more quickly from a different school | 18% |
| I don't like Western's campus | 8% |
| I don't like Western's students | 21% |
| I don't like Western's quarter system | 5% |
| I don't like Western's faculty members | 6% |
| I became interested in a major that Western doesn't offer | 22% |
| Another school has a better program in my field | 37% |
| A degree from another school is more valuable | 24% |
| Western's degree or major requirements were not what I expected or was led to believe | 15% |
| Another school would have challenged me more at Western | 10% |
| I feel like I settled for a second-rate experience when I should have tried harder to get into a better school | 34% |
| Western is too big | 3% |
| Western is too small | 11% |
| Western is too far from home | 11% |
| Western is too close to home | 8% |
| Other | 19% |

B. Attending Western

B.2. How satisfied are you with your experience at Western?

| 1334 |
|------|
| 1% |
| 3% |
| 13% |
| 59% |
| 25% |
| |

B.2.a. Why are you dissatisfied with your experience at Western? Check all that apply. (Asked of respondents who answered "very dissatisfied" or "dissatisfied" in B.2.)

| N | 49 |
|---|-----|
| Difficulty getting into classes | 51% |
| I am unlikely to graduate in four years | 53% |
| Difficulty getting financial aid/scholarships | 39% |
| Poor quality of teaching | 31% |
| Academic advising is inadequate or lacking | 45% |
| Lack of caring and support from professors | 35% |
| Classes are too big | 8% |
| Courses/exams are too difficult | 16% |
| I have not enjoyed my time at Western as much as I would have liked | 65% |
| I have not been accepted into the program I want | 10% |
| I'm not getting my money's worth at Western | 45% |
| Other, please specify below | 22% |

B.2.a.1. "Other" reasons why you are dissatisfied with your experience at Western. (Asked of respondents who answered "other" in B.2.a). (N=11) (Responses included: GUR's, lack of diversity.) (Text responses available on request.)

Attending Western (cont.)

B.3. How likely is it that you will leave Western before you graduate?

| N | 1330 |
|-------------------|------|
| Very unlikely | 64% |
| Somewhat unlikely | 22% |
| Uncertain | 9% |
| Somewhat likely | 3% |
| Very likely | 2% |

B.3.a. If you leave Western, will you transfer to another institution or not attend school anywhere? (Asked of respondents who answered "somewhat likely" or "very likely" in B.3.)

| N | 63 | |
|------------|-----|--|
| Transfer | 84% | |
| Not attend | 16% | |

B.3.a.1. Why are you likely to leave Western before you graduate? Check all that apply. (Asked of respondents who answered "not attend" in B.3.a.)

| N | 10 |
|---|-----|
| Finances | 40% |
| Academic performance | 30% |
| Unsure of my direction | 80% |
| Employment opportunity | 0% |
| A college education isn't important to me | 30% |
| Not accepted in my major of choice | 30% |
| Lack of diversity at Western | 30% |
| Personal health | 30% |
| I'm not getting my money's worth at Western | 20% |
| Other | 10% |

B.3.a.1.a. Please list the "other" reasons why you are likely to leave Western. (Asked of respondents who answered "other" in B.3.a.1). (N=0)

Attending Western (cont.)

B.3.a.2. Why are you likely to transfer from Western? Check all that apply. (Asked of respondents who answered "transfer" in B.3.a.)

| N | 53 | |
|---|-----|--|
| Western doesn't offer the major that interests me | 42% | |
| Another school has a better program in my field | 51% | |
| Another school would have challenged me more than Western | 13% | |
| Western is too big or too small | 13% | |
| It is too hard to get the classes I need | 15% | |
| I was not accepted to my major of choice | 8% | |
| I dislike the weather, recreation opportunities, or location in general | 19% | |
| Problems with academic performance at Western | 13% | |
| Finances | 15% | |
| Personal health | 13% | |
| To do something or go somewhere new and different | 32% | |
| To be closer to home | 15% | |
| To be further from home | 9% | |
| To be with friends or a significant other | 6% | |
| I don't fit in at Western | 26% | |
| Lack of diversity at Western | 15% | |
| I'm not getting my money's worth at Western | 19% | |
| Other | 6% | |

B.3.a.2.a. Please list "other" reasons why you are likely to transfer. (Asked of respondents who answered "other" in B.3.a.2.) (N=3) (Responses included: GUR's, lack of diversity, harassment by university.) (Text responses available on request.)

Attending Western (cont.)

B.3.a.3. To which school are you likely to transfer? (Asked of respondents who indicated in B.3.a. that if they left Western before graduating they would transfer to another institution.)

| N | 51 |
|------------------------------------|-----|
| University of Washington - Seattle | 33% |
| Whatcom Community College | 8% |
| Eastern Washington University | 6% |
| Washington State University | 4% |
| The University of Montana | 4% |
| Central Washington University | 2% |
| Seattle University | 2% |
| Bellingham Technical College | 2% |
| Bellevue College | |
| The Evergreen State College | |
| Skagit Valley College | |
| Everett Community College | |
| Seattle Pacific University | |
| Olympic College | |
| Other | 39% |
| | |

B.3.a.3.a.. To which school are you likely to transfer? (Asked of respondents who answered "other" in B.3.a.3.) (N=16) (Responses included: Oklahoma State University, University of Hawaii) (Text responses available on request.)

B.3.a.4. When do you expect to graduate from Western with your bachelor's degree? (Asked of respondents who indicated they were "very unlikely", "somewhat unlikely" or "uncertain" about leaving Western before graduating in B.3.) (OSR asked a second version of this question if respondents said in B.3. that they are "somewhat likely" or "very likely" to leave Western. We asked "If you do stay at Western, when do you expect to graduate with your bachelor's degree?") (Results from the two versions are combined below.)

| N | 1,323 | |
|---------------------------------|-------|--|
| Winter 2016 or earlier | 4% | |
| Spring 2016 through winter 2017 | 12% | |
| Spring 2017 | 51% | |
| Summer 2017 through winter 2018 | 27% | |
| Spring 2018 or later | 6% | |

B.3.a.4.b.. Why do you expect to take more than four years to earn your bachelor's degree at Western? (Asked of respondents who answered "Summer 2017 through winter 2018 or Spring 2018 or later" in B.3.a.4.) (N=384) (Responses included: Double Major, Failed classes, changed my major) (Text responses available on request.)

C. General Education

C.1. How well did your high school experience prepare you to succeed at Western in each of the following areas? (Asked of 50% of respondents at random.)

| | N | Not at all prepared | A little prepared | Somewhat prepared | Well prepared | Very well prepared |
|-----------------|-----|---------------------|-------------------|-------------------|---------------|--------------------|
| Math | 694 | 8% | 19% | 26% | 29% | 19% |
| Writing | 694 | 4% | 10% | 22% | 40% | 24% |
| Research | 693 | 9% | 18% | 32% | 30% | 11% |
| Reading | 695 | 4% | 9% | 23% | 37% | 28% |
| Time-management | 695 | 12% | 20% | 27% | 25% | 15% |

C.2. How well did your Running Start experience prepare you to succeed at Western in each of the following areas? (Asked of respondents whol participated in Running Start.)

| | N | Not at all prepared | A little prepared | Somewhat prepared | Well prepared | Very well prepared |
|-----------------|-----|---------------------|-------------------|-------------------|---------------|-----------------------|
| Math | 210 | 19% | 15% | 22% | 29% | 16% |
| Writing | 211 | 4% | 6% | 19% | 39% | 31% |
| Research | 212 | 9% | 9% | 28% | 33% | 21% |
| Reading | 211 | 4% | 5% | 22% | 39% | 29% |
| Time-management | 211 | 4% | 11% | 20% | 39% | 26% |

C.3. How has the level of difficulty in your GUR courses compared with your expectations? Most were: (Asked of 50% of respondents who are required to complete GURs at WWU; excludes Fairhaven and Runningstart students.)

| N | 614 |
|---------------------------------------|-----|
| Much less difficult than expected | 7% |
| Somewhat less difficult than expected | 22% |
| As difficult as expected | 46% |
| Somewhat more difficult than expected | 22% |
| Much more difficult than expected | 3% |

C.4. To what extent would you agree or disagree with each of the following statements about the GUR program at Western? (Asked of a randomly selected 60% of respondents who are required to complete GURs at WWU; excludes Fairhaven and Runningstart students.)

| | N | Strongly disagree | Somewhat disagree | Neither agree nor disagree | Somewhat agree | Strongly agree |
|--|-----|-------------------|-------------------|----------------------------------|----------------|----------------|
| Taking GUR courses gives me useful skills | 621 | 9% | 23% | 21% | 39% | 9% |
| I use GURs to explore potential majors | 620 | 17% | 15% | 15% | 34% | 19% |
| Completing courses in a broad range of disciplines is something I would choose to do myself even if it were not required | 620 | 12% | 17% | 20% | 34% | 17% |
| My GUR courses have broadened my perspective on the world | 621 | 8% | 12% | 20% | 37% | 23% |
| GUR course requirements interfere with my taking courses that really interest me | 621 | 3% | 12% | 23% | 37% | 24% |
| GUR courses I have taken at WWU have helped me make connections or see relationships between different subject areas (for example, between art and environmental science). | 620 | 8% | 11% | 25% | 39% | 18% |

C.5. To what extent would you agree that a purpose of taking GUR courses is to help students: (Asked of a randomly selected 60% of respondents who are required to complete GURs at WWU; excludes Fairhaven and Runningstart students.)

| | N | Strongly disagree | Somewhat disagree | Neither agree nor disagree | Somewhat agree | Strongly agree |
|---|-----|-------------------|-------------------|----------------------------------|----------------|----------------|
| Establish an academic and intellectual foundation | 621 | 4% | 6% | 19% | 51% | 20% |
| Choose a major or minor | 620 | 4% | 10% | 18% | 47% | 21% |
| Succeed professionally | 620 | 7% | 19% | 33% | 31% | 10% |
| Succeed in their personal lives | 621 | 9% | 19% | 34% | 28% | 9% |

C.6. How satisfied are you with each of the following aspects of your general education experience thus far? (Asked of a randomly selected 60% of respondents who are required to complete GURs at WWU; excludes Fairhaven and Runningstart students.) (Third and fourth questions asked of students with a declared major. Fifth question asked of students with no declared major.)

| | N | Very dissatisfied | Somewhat dissatisfied | Neither satisfied nor dissatisfied | Somewhat satisfied | Very satisfied |
|--|-----|----------------------|-----------------------|--|--------------------|-------------------|
| GUR course availability | 621 | 5% | 20% | 25% | 39% | 12% |
| The size and structure of most GUR classes | 621 | 5% | 19% | 29% | 40% | 8% |
| Quality of instruction in GUR courses outside your major | 175 | 7% | 16% | 29% | 38% | 10% |
| Quality of instruction in GUR courses that are in your major | 176 | 2% | 8% | 22% | 39% | 30% |
| Quality of instruction in GUR courses | 445 | 3% | 16% | 31% | 39% | 11% |

C.7. What have you especially liked about taking GUR courses at WWU? Check all that apply. (Asked of a randomly selected 60% of respondents who are required to complete GURs at WWU; excludes Fairhaven and Runningstart students.)

| N | 628 |
|---|-----|
| Helped me choose a major or minor | 32% |
| Broadened my general knowledge of subjects that interest me | 69% |
| Broadened my knowledge specifically to prepare for my chosen career | 20% |
| Helped me learn to think critically | 34% |
| Prepared me to be a more active and informed citizen | 40% |
| Were easy grades | 32% |
| Helped me understand a broad range of issues | 50% |
| Introduced me to fields or concepts I was previously unaware of | 64% |
| Helped me to consider an issue from another perspective | 49% |
| Other | 4% |

C.7.a. What other aspect have you especially liked about taking GUR courses at WWU? (Asked of respondents who "Other" in C.7.) (N=22) (Responses included: Meeting new people outside my area of study, exposed me to more things in life, Prepared me for my major classes) (Text responses available on request.)

C.8. What have you especially disliked about taking GUR courses at WWU? Check all that apply. (Asked of a randomly selected 60% of respondents who are required to complete GURs at WWU; excludes Fairhaven and Runningstart students.)

| N | 655 |
|---|-----|
| Not knowing why I need to take GUR courses | 18% |
| Taking GUR courses that have no connection to my major, my minor, or my interests | 75% |
| Taking GUR courses that have no connection with each other | 32% |
| Taking GUR courses with students who have no interest in the subject | 51% |
| GUR courses gave low grades | 23% |
| GUR courses are not challenging | 10% |
| GUR courses are not a good value | 20% |
| GUR courses were too large | 28% |
| Other | 7% |

C.8.a. What other aspect have you especially disliked about taking GUR courses at WWU? (Asked of respondents who "Other" in C.8.) (N=2) (Responses included: they take away time I should be spending on my major courses) (Text responses available on request.)

C.9. GUR courses provide students opportunities to develop the following eleven competencies. How many of these competencies did your GUR courses address?? Check all that apply. (Asked of a randomly selected 40% of respondents who are required to complete GURs at WWU; excludes Fairhaven and Runningstart students.)

| N | 378 |
|--|-----|
| Analyze and communicate ideas effectively in oral/written/visual forms | 72% |
| Analyze and interpret information from varied sources | 67% |
| Use quantitative and scientific reasoning to frame and solve problems | 61% |
| Apply tools of technology with an understanding of their uses | 40% |
| Work collaboratively and manage projects to effective completion | 55% |
| Understand and evaluate assumptions, values, and beliefs in context of diverse local, national, and global communities | 65% |
| Understand and assess the impacts of interactions among the individual, society, and the environment | 65% |
| Recognize the rights, responsibilities, and privileges of participating in, and contributing as a citizen in a diverse society | 61% |
| Reflect on one's own work and on the ethical dimensions of academic pursuits | 56% |
| Identify and analyze complex problems | 59% |
| Explore, imagine, and create | 49% |
| None of these 11 competencies were addressed in my GUR courses | 5% |

C.9. How many of your GUR professors have mentioned, either in the syllabus or during class time, the ways in which their GUR course relates to either the "liberal arts and sciences," a "liberal education," or "general education"? (Asked of a randomly selected 60% of respondents who are required to complete GURs at WWU; excludes Fairhaven and Runningstart students.)

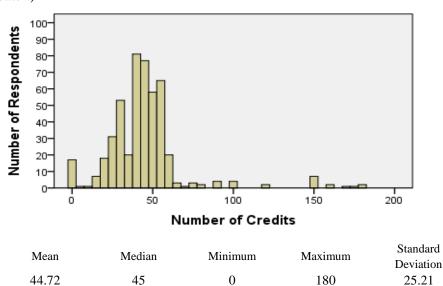
| N | 645 |
|----------------|-----|
| None | 17% |
| One or two | 28% |
| Three to five | 19% |
| Six or more | 6% |
| I don't recall | 31% |

C.10. What changes, if any, would you suggest to improve WWU's GUR courses? Check all that apply. (Asked of a randomly selected 50% of respondents who are required to complete GURs at WWU; excludes Fairhaven and Runningstart students.)

| N | 528 |
|--|-----|
| I see no need to change the current GUR curriculum | 21% |
| Individual GUR courses should be integrated with each other by linking courses along similar themes or disciplines | 38% |
| GUR professors should explicitly state the value of a liberal arts and sciences education | 18% |
| GUR professors should explicitly state the competencies that their course provides students opportunities to develop | 31% |
| The eleven competencies need to be revised | 20% |
| Other | 12% |

C.10.a. What other changes, if any, would you suggest to improve WWU's GUR courses? (Asked of respondents who "Other" in C.10.) (N=57) (Responses included:More flexibility in requirements and selection, More variety of classes) (Text responses available on request.)

C.11. A WWU undergraduate degree requires 180 credits, including a current minimum of 53 GUR credits (unless you are a transfer student). If you could create your own degree requirements, how many GUR credits would you include? (Asked of a randomly selected 50% of respondents who are required to complete GURs at WWU; excludes Fairhaven and Runningstart students.) (OSR limited responses to values of 200 or greater.)



N

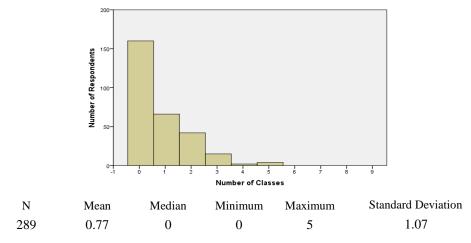
481

D. Course Scheduling

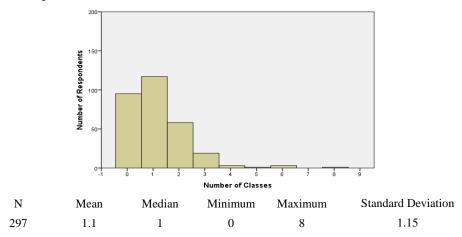
D.1. Were any of the classes that you wanted to take this quarter unavailable to you because they were full? (Asked of 75% of respondents at random.)

| N | 881 |
|-----|-----|
| Yes | 46% |
| No | 54% |

D.1.a. Of the courses you were unable to take this quarter because they were full, how many were classes to fulfill GURs? (Asked of respondents who answered yes in D.1.) (Only valid responses are included. OSR did not assume 0 when no response was given.) (OSR limited responses to values of 9 or fewer.)

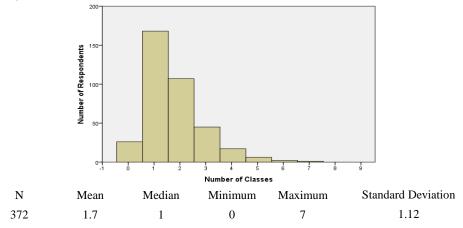


D.1.b. Of the courses you took instead, how many are classes to fulfill GUR's? (Asked of respondents who answered yes in D.1.) (Only valid responses are included. OSR did not assume 0 when no response was given.) (OSR limited responses to values of 9 or fewer.)

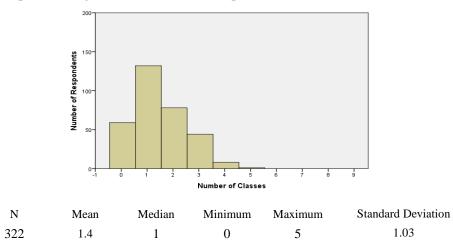


Course Scheduling (cont.)

D.1.c. Of the courses you were unable to take this quarter because they were full, how many were classes for your major or pre-major which did not fulfill a GUR? (Asked of respondents who answered yes in D.1.) (Only valid responses are included. OSR did not assume 0 when no response was given.) (OSR limited responses to values of 9 or fewer.)

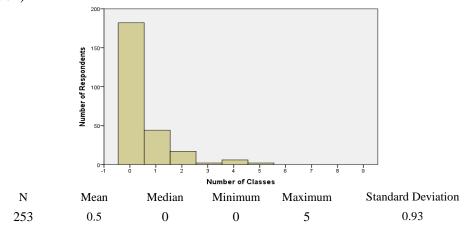


D.1.d. Of the courses you took instead, how many are classes for your major or pre-major which did not fulfill a GUR? (Asked of respondents who answered yes in D.1.) (Only valid responses are included. OSR did not assume 0 when no response was given.) (OSR limited responses to values of 9 or fewer.)

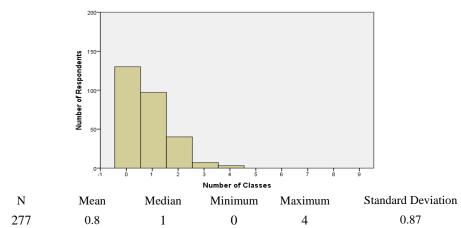


Course Scheduling (cont.)

D.1.e. Of the courses you were unable to take this quarter because they were full, how many were non-GUR courses outside your major or pre-major? (Asked of respondents who answered yes in D.1.) (Only valid responses are included. OSR did not assume 0 when no response was given.) (OSR limited responses to values of 9 or fewer.)



D.1.f. Of the courses you took instead, how many are non-GUR courses outside your major or pre-major? (Asked of respondents who answered yes in D.1.) (Only valid responses are included. OSR did not assume 0 when no response was given.) (OSR limited responses to values of 9 or fewer.)



E. Academic Major

| E.1. How likely are | e you to change you | ır major before you | graduate? (Asked | of declared majors.) |
|---------------------|---------------------|---------------------|------------------|----------------------|
|---------------------|---------------------|---------------------|------------------|----------------------|

| N | 441 |
|-------------------|-----|
| Very unlikely | 67% |
| Somewhat unlikely | 19% |
| Uncertain | 6% |
| Somewhat likely | 4% |
| Very likely | 3% |

E.2. How certain are you of what your major will be? (Asked of respondents with no declared major.)

| N | 829 |
|------------------|-----|
| I am uncertain | 10% |
| I have some idea | 30% |
| I am certain | 59% |

E.3. Have you contacted someone within an academic department about your interest in their major? (Asked of respondents with no declared major.)

| N | 826 |
|-----|-----|
| Yes | 68% |
| No | 32% |

E.4. When do you plan to declare a major? (Asked of respondents with no declared major.)

| N | 806 |
|--------------------|-----|
| End of spring 2015 | 38% |
| Summer 2015 | 4% |
| Fall 2015 | 36% |
| Winter 2016 | 17% |
| After winter 2016 | 5% |

Academic Major (cont.)

E.5. Which department houses the major you plan to declare? (Asked of respondents with no declared major who "have some idea" or are "certain" of which major they plan to declare.)

| N | 710 |
|---|-----|
| Accounting | 2% |
| American Cultural Studies | 0% |
| Anthropology | 3% |
| Art | 2% |
| Biology | 9% |
| Chemistry | 3% |
| Communication | 3% |
| Communication Sciences & Disorders | 2% |
| Computer Science | 8% |
| Decision Sciences | 2% |
| Economics | 3% |
| Elementary Education | 4% |
| Engineering and Design | 4% |
| English | 1% |
| Environmental Sciences | 6% |
| Environmental Studies | 5% |
| Fairhaven College | 2% |
| Finance & Marketing | 4% |
| Finance, Marketing & Decision Sciences | 0% |
| General Studies | 0% |
| Geography | 0% |
| Geology | 1% |
| History | 1% |
| Human Services and Rehabilitation | 4% |
| Interdisciplinary Arts | 0% |
| International Studies | 0% |
| Journalism | 3% |
| Liberal Studies | 0% |
| Linguistics | 1% |
| Management | 6% |
| Mathematics | 2% |
| Modern and Classical Languages | 1% |
| Music | 0% |
| Philosophy | 0% |
| Physical Education, Health & Recreation | 2% |
| Physics and Astronomy | 1% |
| Political Science | 1% |
| Psychology | 9% |
| Science Education | 0% |
| Secondary Education | 0% |
| Sociology | 3% |
| Special Education | 1% |
| Theatre Arts and Dance | 0% |

Academic Major (cont.)

E.6. To what extent is each of the following a reason for not having officially declared a major prior to this time? (Asked respondents with no declared major who "have some idea" or are "certain" of which major they plan to declare.)

| | N | Not at all | Minor reason | Major reason |
|---|-----|------------|--------------|--------------|
| Didn't know how to officially declare | 482 | 56% | 33% | 11% |
| Not sure about what major to declare | 482 | 48% | 27% | 26% |
| Recently decided on a major but haven't had time to officially declare it | 482 | 52% | 30% | 17% |
| Needed to take more courses to qualify | 483 | 28% | 26% | 47% |
| Difficulty meeting grade requirements for admission to the major | 477 | 63% | 21% | 16% |
| Too hard to get into courses needed to qualify | 481 | 52% | 24% | 24% |
| Department advising was inadequate or lacking | 478 | 75% | 18% | 7% |
| Missed deadline for declaring my major this year | 477 | 80% | 14% | 6% |

F. Major Advising

F.1. Have you sought advising from your major department? (Asked of declared majors.)

| N | 439 |
|-----|-----|
| Yes | 73% |
| No | 27% |

F.1.a. For each of the following, please rate how helpful your $\{Major\}$ advisor has been. (Asked of respondents who answered "yes" in F.1.)

| | N | Very dissatisfied | Dissatisfied | Neutral | Satisfied | Very satisfied |
|--|-----|----------------------|--------------|---------|-----------|-------------------|
| Understanding the requirements of your major | 318 | 1% | 3% | 12% | 40% | 44% |
| Selecting courses to take | 317 | 3% | 5% | 19% | 32% | 41% |
| Understanding internship opportunities | 315 | 5% | 14% | 45% | 19% | 16% |
| Understanding career opportunities | 317 | 4% | 9% | 40% | 28% | 19% |

F.1.b. Overall, how satisfied are you with the advising services in the {Major} department? (Asked of respondents who answered "yes" in F.1.)

| N | 319 |
|-------------------|-----|
| Very dissatisfied | 1% |
| Dissatisfied | 6% |
| Neutral | 19% |
| Satisfied | 46% |
| Very satisfied | 28% |

G. Academic Engagement and Rigor

G.1. During the current academic year, how frequently have you done each of the following? (Asked of 50% of respondents at random.)

| | N | Never | Sometimes | Often | Very Often |
|--|-----|-------|-----------|-------|------------|
| Asked an instructor to give me comments or criticisms about my work | 654 | 25% | 49% | 19% | 8% |
| Discussed grades or assignments with an instructor | 654 | 14% | 53% | 24% | 9% |
| Asked questions in class or contributed to class discussions | 654 | 5% | 37% | 32% | 27% |
| Talked about course material I was learning with someone other than an instructor | 652 | 3% | 21% | 40% | 36% |
| Talked about career plans with a faculty member or advisor | 654 | 32% | 44% | 15% | 10% |
| Made a class presentation | 653 | 21% | 44% | 24% | 11% |
| Worked on a paper or project that required integrating ideas or information from various sources | 654 | 6% | 34% | 37% | 24% |
| Worked with other students on a project during class | 654 | 9% | 39% | 31% | 21% |

Academic Engagement and Rigor (cont.)

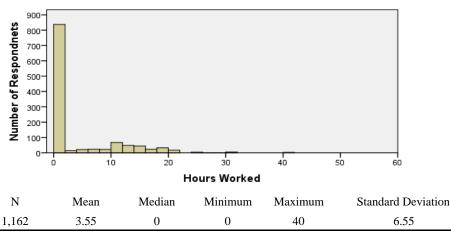
G.2. Please rate your satisfaction with Western's contribution to your development of each of the following skills.

| | N | Very dissatisfied | Somewhat dissatisfied | Neither satisf.nor dissatis. | Somewhat satisfied | Very satisfied |
|--|-------|----------------------|-----------------------|------------------------------|--------------------|-------------------|
| Writing skills | 1,234 | 3% | 10% | 32% | 39% | 16% |
| Oral communication skills | 1,239 | 2% | 8% | 33% | 39% | 18% |
| Critically evaluate information | 1,239 | 1% | 4% | 24% | 48% | 23% |
| Identify and analyze complex problems | 1,240 | 2% | 4% | 24% | 47% | 23% |
| Work or learn independently | 1,239 | 1% | 4% | 21% | 43% | 31% |
| Work cooperatively in a group | 1,237 | 3% | 7% | 31% | 41% | 18% |
| Appreciation of the arts | 1,239 | 4% | 8% | 34% | 31% | 24% |
| Apply scientific principles and methods | 1,219 | 2% | 7% | 32% | 41% | 18% |
| Apply quantitative principles and methods | 1,219 | 3% | 7% | 32% | 41% | 18% |
| Awareness of cultural and social differences among people | 1,218 | 3% | 4% | 16% | 35% | 43% |
| Knowledge and understanding of how humans impact the environment | 1,220 | 2% | 3% | 21% | 39% | 35% |
| Use library resources for research | 1,218 | 6% | 13% | 31% | 33% | 18% |
| Work effectively with technology appropriate for your field | 1,220 | 3% | 8% | 29% | 43% | 18% |

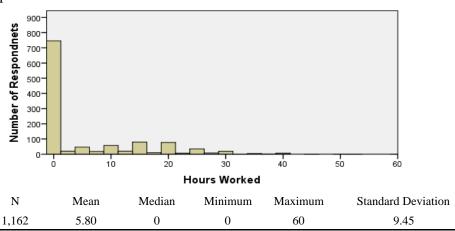
H. Employment and Educational Expenses

H.1.During this current academic year, on average how many hours per week have you worked for pay? (OSR derived total employment values by adding on- and off-campus employment responses. If the respondent did not answer either the on- and off-campus employment questions, no value is computed for total work hours. If respondent input a value in one category but not the other, OSR assumed 0 for the other.) (OSR excluded three cases reporting greater than 60 total hours.)

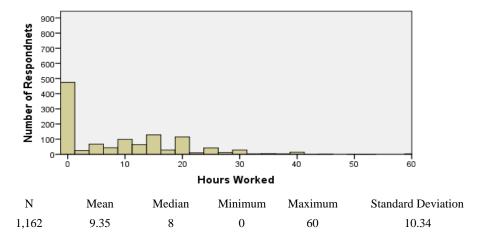
H.1.a. On campus



H.1.b. Off campus



H.1.c. Total



Employment and Educational Expenses (cont.)

H.2. Have you, or someone else on your behalf, borrowed money to fund your education?

| N | 1,228 |
|-----|-------|
| Yes | 48% |
| No | 52% |

H.2.a. Will additional funds be borrowed to complete your education at Western? (Or if respondent indicated in H.2. that no funds have been borrowed yet, 'Will any money be borrowed to complete your education at Western'?)

| N | 1,215 |
|-----|-------|
| Yes | 52% |
| No | 48% |

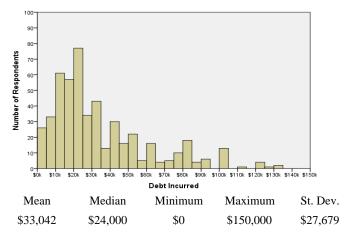
Ν

503

H.2.b. As of now, approximately how much have you (or someone on your behalf) borrowed in each of the following categories to fund your education? (Asked of respondents who indicated "yes" in H.2., that they or someone else have borrowed money to fund their education.) (OSR assumed 0 for categories with no response if the respondent gave a valid amount for at least one category.) (OSR limited values to a maximum total of \$75,000.)

| | N | Mean | Median | Minimum | Maximum | Standard Deviation |
|------------------------------|-----|----------|----------|---------|----------|-----------------------|
| Loans in your name | 471 | \$10,597 | \$10,000 | \$0 | \$60,000 | \$9,850 |
| Loans in someone else's name | 471 | \$5,390 | \$0 | \$0 | \$55,000 | \$10,560 |
| Credit cards | 471 | \$260 | \$0 | \$0 | \$20,000 | \$1,849 |
| Other | 471 | \$626 | \$0 | \$0 | \$69,500 | \$4,215 |
| Total | 471 | \$16,872 | \$12,000 | \$8 | \$75,000 | \$14,434 |

H.2.c. When you graduate, approximately how much will be owed for your education? (Asked of respondents who indicated in H.2.a. that additional funds will be borrowed to complete their education at Western.) (OSR excluded three cases reporting greater than \$150,000.)



I. Western Reads Program

| I.1. Did you read all or part of 7 book? (Asked of 50% of respon | The Boys on the Boat by Daniel James I dents at random.) | Brown, this year's Western Reads |
|--|---|----------------------------------|
| N | | 577 |
| Yes, as required in a class | | 1% |
| Yes, on my own but inspired by | y or relating to the Western Reads program | 1% |
| Yes, on my own and unrelated | to Western Reads | 3% |
| No | | 95% |
| I.1.a. With which of the following who answered "Yes" in I.1.) | ng people did you discuss The Boys on | the Boat? (Asked of respondents |
| N | 28 | |
| Friends and other students | 71% | |
| Family | 71% | |
| Faculty or staff | 25% | |
| None of the above | 11% | |
| I.1.b. Which of your courses recanswered "Yes, as required in c | quired reading <i>The Boys on the Boat</i> ? lass" in I.1.) | (Asked of respondents who |
| N 4 | | |
| English 101 | | |
| Other 100% | | |
| I.2. Did you attend Daniel Jame | es Brown's lecture? (Asked of 50% of r | respondents at random.) |
| N 28 | | |
| Yes 2% | | |
| No 98% | | |
| | | |

Western Reads Program (cont.)

| • | • | Early Warming: Crisis and Response in the ar's Western Reads book? (Asked of 50% of | 5 |
|---------------------------|------------------|---|-------------------------------|
| N | | | 589 |
| Yes, as requi | ired in a class | | 11% |
| Yes, on my o | own but inspired | by or relating to the Western Reads program | 9% |
| Yes, on my o | own and unrelate | d to Western Reads | 3% |
| No | | | 78% |
| | | ring people did you discuss Early Warming. (Asked of respondents who answered "Yes | - |
| N | | 130 | |
| Friends and | other students | 57% | |
| Family | | 30% | |
| Faculty or sta | aff | 38% | |
| None of the | above | 23% | |
| N English 101 Other | 62 23% 79% | | |
| [.4. Did you att | tend Nancy Lor | rd's lecture or Q & A with students? (Asked | of 50% of respondents at |
| N | | 589 | |
| Lecture | | 2% | |
| Q&A with st | tudents | 2% | |
| None of the | above | 97% | |
| I.5. Did you att | tend Bill McKi | hhan's talls on alimate shange? (Aslead of 5) | |
| N | | oben's talk on climate change? (Asked of 50 | 0% of respondents at random.) |
| | 590 | oben's talk on chinate change? (Asked of St | 0% of respondents at random.) |
| Yes | 590 4% | oben's talk on chinate change? (Asked of St | 0% of respondents at random.) |

University Residences

I.6. How satisfied are you with your experience living in campus housing? (Asked of respondents who lived in campus housing for one or more quarters.)

| N | 1,161 |
|------------------------------------|-------|
| Very dissatisfied | 7% |
| Dissatisfied | 16% |
| Neither satisfied nor dissatisfied | 22% |
| Satisfied | 44% |
| Very satisfied | 12% |

Western Libraries and Learning Commons

I.7. To what extent has your interaction with the following Western Libraries and Learning Commons resources and services aided your learning? (Asked of 55% of respondents at random.)

| | N | Not at all | A little | Some | A lot |
|---|-----|------------|----------|------|-------|
| Interacting with any Learning Commons Partners (Tutoring Center, Writing Center, Research Consultation with a librarian, Center for Service-Learning, Student Tech Center, and Teaching-Learning Academy) | 666 | 30% | 27% | 29% | 15% |
| Using study spaces that are near the Learning Commons programs | 665 | 16% | 23% | 33% | 29% |
| Using collections (books, journals, multi-media, course reserves and OneSearch) | 666 | 20% | 31% | 29% | 20% |

I.7.a. Tell us why your interaction with Western Libraries and Learning Commons resources or services failed to have a more significant impact on your learning. Choose all that apply. (Asked of respondents who indicated in I.7 that interacting with Learning Commons partners contributed "not at all" or "a little" to their learning).

| N | 377 |
|---|-----|
| I find collaborative areas distracting | 36% |
| Services I need are not offered | 7% |
| Services I need are not offered at times I can use them | 9% |
| I don't feel that I could benefit from the services offered | 32% |
| The staff did not have the expertise I required | 12% |
| I never come to the physical library | 26% |
| I did not see a direct benefit to my coursework | 32% |
| | |

I.7.b. Tell us why your interaction with Western Libraries and Learning Commons resources or services contributed to your learning. Choose all that apply. (Asked of respondents who indicated in I.7 that interacting with Learning Commons partners contributed "some" or "a lot" to their learning).

| N | 289 |
|---|-----|
| I appreciate areas that facilitate collaboration | 51% |
| The staff are especially helpful | 47% |
| The services are available to me when I need them | 66% |
| I spend a lot of time in the physical library and appreciate so many resources in one place | 48% |
| I saw a direct benefit to my coursework | 37% |

Western Libraries and Learning Commons (cont.)

I.7.c. Tell us why Western Libraries and Learning Commons spaces failed to have a more significant impact on your learning. Choose all that apply. (Asked of respondents who indicated in I.7 that Western Libraries and Learning Commons spaces contributed "not at all" or "a little" to their learning.

| 256 |
|-----|
| 29% |
| 48% |
| 34% |
| 36% |
| 32% |
| |

I.7.d. Tell us why Western Libraries and Learning Commons spaces contributed to your learning. Choose all that apply. (Asked of respondents who indicated in I.7 that Western Libraries and Learning Commons spaces contributed "some" or "a lot" to their learning.

| N | 409 |
|---|-----|
| I appreciate having support services and resources close at hand when I study | 62% |
| I appreciate having food services close at hand when I study | 63% |
| I like the comfortable and inviting furniture | 58% |
| I want to be able to interact with others when I study | 34% |
| I don't have any other places where I can study | 16% |

I.7.e. Tell us why Western Libraries and Learning Commons collections failed to have a more significant impact on your learning. Choose all that apply. (Asked of respondents who indicated in I.7 that Western Libraries and Learning Commons collections contributed "not at all" or "a little" to their learning.

| N | 340 |
|---|-----|
| It's difficult to identify the materials I need | 32% |
| I find the layout of the building too confusing when looking for items | 26% |
| I can't find books or other items the library owns using OneSearch | 14% |
| I find it difficult to use the various to use the databases effectively | 25% |
| The course reserves items I needed were not available | 15% |
| | |

I.7.f. Tell us why Western Libraries and Learning Commons collections contributed to your learning. Choose all that apply. (Asked of respondents who indicated in I.7 that Western Libraries and Learning Commons collections contributed "some" or "a lot" to their learning.

| N | 326 |
|--|-----|
| The staff have helped me understand how to identify and find the materials I need | 29% |
| I have become familiar with the layout of the building so know where to look for items | 49% |
| I have learned how to use OneSearch | 57% |
| I have learned how to use the databases effectively | 46% |
| The course reserve items for my classes were available when I needed | 44% |

I.8. Is there anything else you would like to tell us about your experience with Western Libraries and Learning Commons? (Asked of 40% of respondents at random.) (N=82) (Text responses available on request.)

Online Courses

For the following questions, "online" refers to a course format where required interaction is exclusively online. "Traditional' refers to courses that are primarily face-to-face interaction, whether or not they have an online component.

I.9. Why did you choose to take a course (or courses) online through Western? Check all that apply. (Asked of respondents who have taken an online course through Western.)

| N | 187 | |
|--|-----|--|
| The quality of the course was better in the online format | 9% | |
| Schedule flexibility | 67% | |
| To make progress toward my degree | 43% | |
| The traditional format course sections were full | 11% | |
| The course was not offered that quarter in a traditional format | 19% | |
| The traditional format course had major restrictions that I did not meet | 1% | |
| To repeat a class already taken in a traditional format | 1% | |
| To gain admission or re-admission to western | 1% | |
| Other | 5% | |
| | | |

I.10. Have you ever taken an online course at another institution or high school? (Asked of 50% of respondents at random.)

| No | 653 |
|-----|-----|
| Yes | 21% |
| No | 79% |

I.10.a. How many online courses have you completed through each of the following? (Asked of respondents who indicated in 1.9 that they had taken an online course at another institution.)

| | N | None | One | Two or more |
|---------------------------------------|-----|------|-----|-------------|
| High school | 119 | 37% | 42% | 21% |
| Two-year college | 116 | 42% | 24% | 34% |
| Four-year college (excluding Western) | 96 | 92% | 5% | 3% |
| Other | 96 | 94% | 2% | 4% |
| | | | | |

I.11. Do you expect to take an online course at Western between now and graduation? (Asked of 50% of respondents at random.)

| No | 656 |
|--------------|-----|
| Yes | 19% |
| No | 44% |
| I don't know | 37% |

Online Courses (cont.)

I.12. Do you think online or traditional courses are better for the following purposes? (Asked of 50% of respondents at random).

| | N | Online is a lot better | Online is somewhat better | Online and traditional are equal | Traditional is somewhat better | Traditional is a lot better |
|--|-----|---------------------------|---------------------------|----------------------------------|--------------------------------|-----------------------------|
| Learning more | 633 | 0% | 2% | 21% | 34% | 42% |
| Getting good grades | 635 | 9% | 17% | 37% | 17% | 21% |
| Making progress toward my degree | 632 | 1% | 4% | 41% | 20% | 34% |
| Quality of interaction with faculty | 637 | 0% | 2% | 9% | 23% | 66% |
| Quantity of interaction with faculty | 636 | 1% | 3% | 10% | 21% | 64% |
| Class discussions | 635 | 2% | 4% | 11% | 23% | 60% |
| Scheduling around other courses | 631 | 10% | 30% | 16% | 6% | 8% |
| Scheduling around a job | 635 | 46% | 29% | 15% | 5% | 6% |
| Sscheduling around family or other respnsibilities | 633 | 39% | 29% | 20% | 5% | 7% |
| Confidence in my ability to succeed | 635 | 3% | 6% | 37% | 24% | 31% |

I.13. Do you prefer an online or traditional format for the following types of classes? (Asked of 50% of respondents who had previously taken an online course).

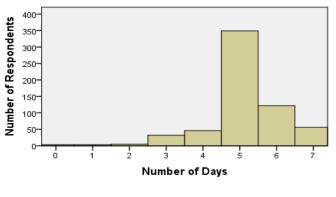
| | N | Prefer online | No preference | Prefer traditional |
|--------------------------------|-----|---------------|---------------|--------------------|
| GURs | 638 | 19% | 38% | 43% |
| Major or minor requirements | 639 | 1% | 17% | 83% |
| Courses outside my major/minor | 637 | 7% | 46% | 47% |

I.14. To what extent do you agree with the following? (Asked of 50% of respondents at random). (Only respondents who had previously taken an online course were asked the first item below).

| | N | Strongly disagree | Disagree | Neither agree nor disagree | Agree | Strongly agree |
|---|-----|-------------------|----------|----------------------------|-------|----------------|
| In general, I like taking online courses | 201 | 17% | 26% | 29% | 20% | 7% |
| In an ideal world, I would enroll in a mix of traditional on-campus classes and online classes while I am a Western student | 285 | 15% | 23% | 29% | 21% | 12% |
| I wish Western offered more online courses | 286 | 10% | 26% | 42% | 14% | 9% |
| Western should retain its identity as an on- campus university and resist the move toward online education | 285 | 5% | 13% | 37% | 24% | 21% |

Office of Sustainable Transportation

I.15. In an average week, how many days do you go to campus for classes or activities? (Asked of 50% of respondents at random.)



| N | Mean | Median | Minimum | Maximum | St. Dev. |
|-----|------|--------|---------|---------|----------|
| 616 | 5.13 | 5 | 0 | 7 | 1.05 |

I.16. How many times do you leave campus and return during a typical day (example, leave for lunch or between classes? (Asked of 50% of respondents at random.)

| N | 617 |
|-----------------------|-----|
| Never or rarely | 49% |
| Once a day | 36% |
| Twice a day | 13% |
| More than twice a day | 2% |

I.17. How many days per week do you use each of the following methods to travel between your house, apartment, or residence hall and campus? (Asked of 50% of respondents at random.)

| | N | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
|--|-----|-----|-----|-----|----|----|-----|----|-----|
| Walk | 599 | 15% | 6% | 6% | 9% | 8% | 22% | 7% | 28% |
| Bus | 582 | 26% | 10% | 10% | 9% | 9% | 20% | 5% | 11% |
| Bicyle | 543 | 82% | 5% | 4% | 3% | 2% | 1% | 0% | 1% |
| Drive alone to campus | 555 | 73% | 7% | 6% | 5% | 2% | 4% | 1% | 2% |
| Drive alone to Park and Ride, then bus | 532 | 95% | 2% | 1% | 1% | 0% | 1% | 0% | 0% |
| Drive with a passenger, or ride with a friend to campus | 541 | 78% | 9% | 4% | 5% | 1% | 1% | 1% | 0% |
| Drive with a passenger, or ride with a friend to Park and Ride, then bus | 527 | 95% | 2% | 1% | 1% | 1% | 0% | | |
| Dropped off by someone not going to campus | 534 | 85% | 8% | 4% | 2% | 1% | 0% | | 0% |
| Other (skateboard, wheelchair, personal mobility device, etc.) | 537 | 94% | 2% | 1% | 2% | 0% | 1% | 0% | 0% |

Office of Sustainable Transportation (cont)

I.18. When attending Western, do you live within the area encompassed by the map below (see next page.) (Asked of 50% of respondents at random.)

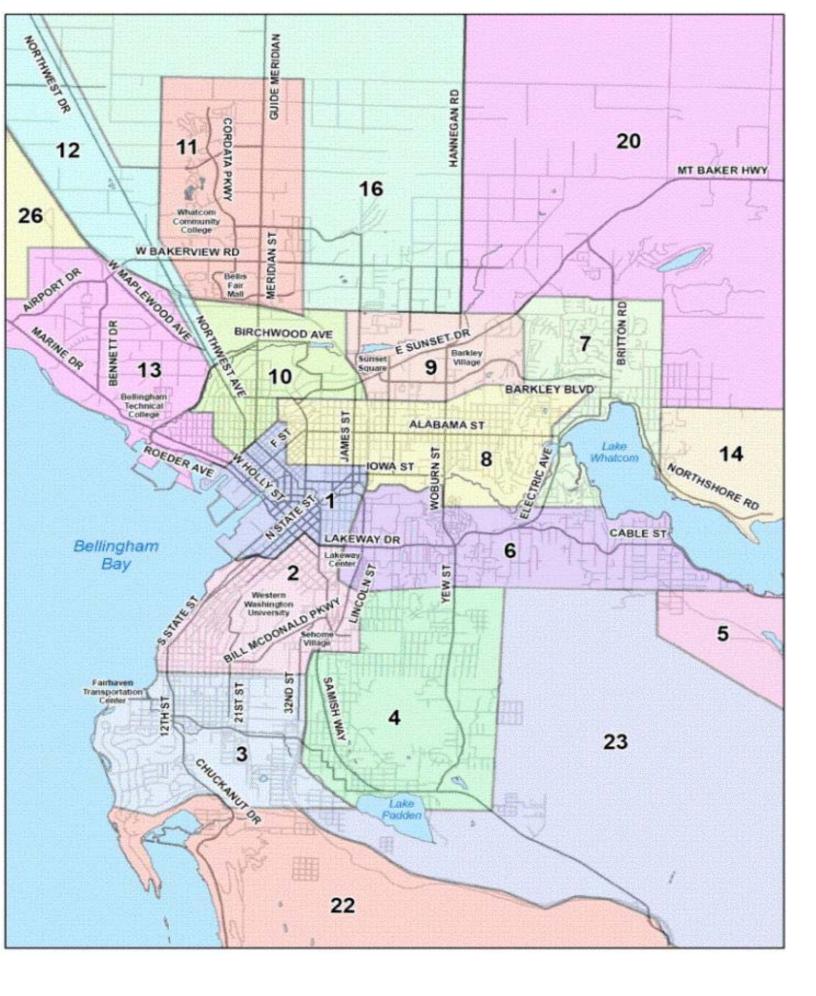
| N | 622 |
|-----|-----|
| Yes | 96% |
| No | 4% |

I.18.a. Please select the number corresponding to the area in which you live while attending Western. (Asked of respondents who answered "yes" in I.18.) (N = 593) (Map is on the next page.)

| Map Code | Percent | Map Code | Percent |
|----------|---------|----------|---------|
| 1 | 10% | 11 | 0% |
| 2 | 51% | 12 | 1% |
| 3 | 24% | 13 | 0% |
| 4 | 5% | 14 | |
| 5 | 0% | 16 | |
| 6 | 5% | 20 | |
| 7 | 1% | 22 | |
| 8 | 3% | 23 | |
| 9 | 1% | 26 | |
| 10 | 0% | | |
| | | | |

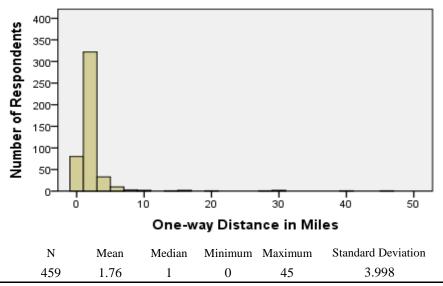
I.18.b. Where do you live while attending Western? (Asked of respondents who answered "no" in I.18.)

| N | 25 |
|--|-----|
| Skagit County | 12% |
| Snohomish County | 12% |
| Lynden, Laurel, Merdian north of Horton | 12% |
| Everson, Nooksack, Sumas | 8% |
| unincorporated Whatcom County | 4% |
| King County | 4% |
| Blaine, Birch Bay, Custer, Semiahmoo | 4% |
| Marine Drive west of Airport Drive, Marietta | 4% |
| Gooseberry Point, Lummi Island | 4% |
| Other | 36% |



Office of Sustainable Transportation (cont.)

I.19. What is the approximate distance (one way) to campus from where you live while attending Western? (Observations greater than 50 miles were not included in the summary statistics.) (Asked of 40% of respondents at random.)



I.20. Do you have a bicycle available for use in Bellingham? (Asked of respondents that did not report using a bike to commute to Western in I.17.).

N 915Yes 28%No 72%

I.21. How familiar are you with electric-assist bicycles? (Asked of 40% of respondents at random.)

| N | 481 |
|--|-----|
| I have seen photos or video of an electric-assist bicycle | 17% |
| I have seen an electric-assist bicycle in Bellingham | 13% |
| I have seen an electric-assist bicycle outside of Bellingham | 11% |
| I have ridden an electric-assist bicycle | 2% |
| None of the above | 73% |

Office of Sustainable Transportation (cont.)

I.22. Do you have a car available for use in Bellingham? (Asked of 40% of respondents at random.)

N 303Yes 75%No 25%

L.22.a. How often do you drive to campus at night or on a weekend? (Asked of respondents who answered "yes" in L.22.)

N 227
Never 11%
Rarely 28%
Several times a month 9%
Several times a week 27%
Nearly every day 25%

L.22.a.1. When you drive to campus at night or on weekends, how often do you do each of the following? (Asked of respondents who answered anything but "never" in L.22.a.)

| | N | Never | Rarely | Several times a month | Several times a week | Nearly every day |
|--|-----|-------|--------|-----------------------------|-------------------------|---------------------|
| Use a campus parking permit (C or G lot permit) | 191 | 54% | 9% | 6% | 8% | 22% |
| Park in C lots | 194 | 17% | 20% | 24% | 22% | 18% |
| Use bus pass in G lots | 181 | 89% | 3% | 3% | 2% | 2% |
| Pay at meters or pay boxes | 183 | 67% | 22% | 8% | 3% | |
| How often do you use the WWU late Night Shuttle? | 482 | 33% | 43% | 21% | 3% | |

Technology

I.23. Which of the following devices do you have with you at Western this quarter? Check all that apply. (Asked of 50% of respondents at random.)

| N | 552 |
|----------------------------|-----|
| Laptop computer | 95% |
| Desktop computer | 9% |
| Tablet computer | 22% |
| Cell phone | 98% |
| E-book reader | 14% |
| Other wi-fi enabled device | 15% |
| None of the above | 0% |
| | |

I.23.a. Which of the following devices do you typically bring to class? Check all that apply. (Asked of respondents indicating in I.23 that they had one or more of the following devices with them at Western this quarter. Respondents saw only the devices they checked in I.23.)

| N | 513 |
|----------------------------|-----|
| Laptop computer | 38% |
| Tablet computer | 51% |
| Cell phone | 97% |
| E-book reader | 13% |
| Other wi-fi enabled device | 25% |
| None of the above | |

B.18.a.1. What other Wi-Fi enabled device do you have with you this quarter? (Open-ended question asked of respondents who answered "other wi-fi enabled device" in I.23 and I.23.a.) (N=17) (Responses included: iPod, i-touch.) (Text responses available on request.)

Technology

I.23.b What type of operating system is your laptop computer running? (Asked of respondents indicating in I.23 that they brought a laptop computer to Western this quarter.)

| N | 524 |
|--------------|-----|
| Windows | 54% |
| OS X | 40% |
| Linux | 1% |
| Other | 3% |
| I don't know | 3% |
| | |

I.23.c What type of operating system is your desktop computer running? (Asked of respondents indicating in I.23 that they brought a desktop computer to Western this quarter.)

| N | 47 |
|--------------|-----|
| Windows | 83% |
| OS X | 6% |
| Linux | 6% |
| Other | 2% |
| I don't know | 2% |

I.23.d What type of operating system is your tablet running? (Asked of respondents indicating in I.18 that they brought a tablet to Western this quarter.)

| N | 121 |
|--------------|-----|
| iOS | 61% |
| Android | 17% |
| Windows | 14% |
| Blackberry | 1% |
| I don't know | 3% |
| Other | 4% |

Technology

I.23.e Which of the following capabilities does your cell phone or cell plan have? (Asked of respondents indicating in I.23 that they brought a cellphone to Western this quarter.)

| N | 539 |
|-----------------------------|-----|
| Smartphone | 93% |
| Texting (with texting plan) | 61% |
| None of the above | 1% |

I.24. During this quarter, how frequently have you used the following? (Asked of 50% of respondents at random.)

| | N | Never | Less than weekly | Weekly | Daily | Hourly |
|---------------------------------------|-----|-------|------------------|--------|-------|--------|
| Facebook | 543 | 5% | 5% | 19% | 56% | 15% |
| Twitter | 542 | 61% | 11% | 7% | 15% | 6% |
| Email | 545 | 1% | 1% | 10% | 65% | 23% |
| YouTube | 545 | 3% | 17% | 34% | 41% | 5% |
| Instant Messenger | 538 | 65% | 8% | 10% | 11% | 6% |
| SMS/text messaging | 543 | 3% | 1% | 4% | 41% | 52% |
| Google+ | 541 | 71% | 11% | 7% | 9% | 2% |
| QR (Quick Response) Codes | 540 | 96% | 3% | 1% | 0% | 0% |
| Reddit | 542 | 74% | 8% | 6% | 8% | 4% |
| Foursquare | 539 | 98% | 1% | 0% | 1% | 0% |
| LinkedIn | 541 | 83% | 10% | 4% | 2% | 0% |
| Groupon or other "daily deal" service | 540 | 86% | 11% | 2% | 1% | 0% |
| Instagram | 542 | 34% | 8% | 7% | 39% | 11% |
| Snapchat | 542 | 18% | 10% | 13% | 39% | 20% |
| Kik | 541 | 96% | 2% | 1% | 1% | 0% |
| Tinder | 540 | 82% | 9% | 4% | 4% | 1% |
| Skype | 540 | 53% | 34% | 10% | 3% | 1% |
| Yik-Yak | 541 | 67% | 14% | 7% | 10% | 2% |
| Vine | 542 | 80% | 13% | 4% | 4% | 1% |
| Pinterest | 543 | 57% | 16% | 15% | 10% | 2% |